



NOTICE

To
All Customers,

In view of the unprecedented and extreme COVID-19 situation, the Central Government has approved "Scheme for grant of ex-gratia payment of difference between compound interest and simple interest by way of relief for six months i.e. March 1,2020 to August 31,2020 to borrowers in specified loan accounts ("Scheme")".

The Scheme will be implemented by our Company as per the instruction and guidelines issued by the Central Government in this regard, and an amount ex-gratia payment under the Scheme shall be credited to the loan accounts of the eligible borrowers on or before November 5, 2020.

In this regard, the customers of the Company are hereby informed and advised that the customers who have any grievances or need any clarification / information in respect of e-gratia payment, may contact / write to the Company as under:

- a) Record your grievances in the complaint register which is available at all regional/ branch offices of the Company.
- b) Sent an email to customercare@capitalindia.com
- c) Make a call on 91-022-45036000
- d) Write to the Company at the below mentioned address

Customer Service Team,
Capital India Home Loans Limited,
Level - 20, Birla Aurora,
Dr. Annie Besant Road,
Worli, Mumbai – 400030

Regards,
Capital India Home Loans Limited